

List of Data Processors

This appendix outlines the third-party service providers who process personal data on our behalf, in full compliance with UK GDPR and ICO transparency guidelines.

We will inform you of any new Data Processors we engage at least 30 days in advance. This allows you time to review and, if you have reasonable grounds, object to the change, **as required by Article 28(2) UK GDPR**.

Data Processor Name	Purpose of Processing	Data Processed	Legal Basis for Processing	Data Hosting Location	Transfer Mechanisms for International Data Transfers	Link to Privacy Notice
Royal Mail	To deliver parcels in the UK and provide tracking notifications as required by our contractual agreement.	Recipient name, address, and contact information.	Performance of a Contract (Article 6(1)(b) UK GDPR). This is necessary to fulfill our contractual agreement with the client to manage their logistics service.	United Kingdom (UK)	N/A (Data remains in the UK)	Royal Mail Privacy Policy
DPD UK	To deliver parcels in the UK and provide tracking notifications as required by our contractual agreement.	Recipient name, address, email, and mobile number.	Performance of a Contract (Article 6(1)(b) UK GDPR). This is necessary to fulfill our contractual agreement with the client to manage their logistics service.	United Kingdom (UK)	N/A (Data remains in the UK)	DPD UK Privacy Policy
DHL Express	To deliver	Recipient	Performance	European	UK-EU	<u>DHL</u>



	parcels internationally and domestically as part of our contractual agreement.	name, address, email address, and commercial invoice/sale s value data for customs.	of a Contract (Article 6(1)(b) UK GDPR). This is necessary to fulfill our contractual agreement with the client to manage their logistics service.	Union (EU)	Adequacy Decision. The UK government has an adequacy decision for the EU, allowing free data flow.	Privacy Policy
FedEx Express	To deliver parcels internationally as part of our contractual agreement.	Recipient name, address, email address, and commercial invoice/sale s value data for customs.	Performance of a Contract (Article 6(1)(b) UK GDPR). This is necessary to fulfill our contractual agreement with the client to manage their logistics service.	United States (US)	UK IDTA or UK Addendum to the EU SCCs. These agreements provide appropriate safeguards for transferring data outside the UK.	FedEx Privacy Policy
FedEx FIC	To deliver parcels internationally as part of our contractual agreement.	Recipient name, address, email address, and commercial invoice/sale s value data for customs.	Performance of a Contract (Article 6(1)(b) UK GDPR). This is necessary to fulfill our contractual agreement with the client to manage their logistics service.	United States (US)	UK IDTA or UK Addendum to the EU SCCs. These agreements provide appropriate safeguards for transferring data outside the UK.	FedEx Privacy Policy
LGL Worldwide	To manage bulk freight	Recipient name,	Performance of a Contract	United Kingdom	N/A (Data remains in the	LGL Worldw



(Freight Carrier)	shipments globally on behalf of our client.	address, email address, and commercial invoice/sale s value data for customs.	(Article 6(1)(b) UK GDPR). This is necessary to fulfill our contractual agreement with the client to manage their logistics service.	(UK)	UK)	ide Privacy Policy
OCS Worldwide	To deliver parcels internationally as part of our contractual agreement.	Recipient name, address, email address, and commercial invoice/sale s value data for customs.	Performance of a Contract (Article 6(1)(b) UK GDPR). This is necessary to fulfill our contractual agreement with the client to manage their logistics service.	United Kingdom (UK)	N/A (Data remains in the UK)	OCS Worldw ide Privacy Policy
Norsk	To deliver parcels internationally as part of our contractual agreement.	Recipient name, address, email address, and commercial invoice/sale s value data for customs.	Performance of a Contract (Article 6(1)(b) UK GDPR). This is necessary to fulfill our contractual agreement with the client to manage their logistics service.	United Kingdom (UK)	N/A (Data remains in the UK)	Norsk Privacy Policy
DPD NL	To deliver parcels domestically in	Recipient name, address,	Performance of a Contract (Article	European Union (EU)	UK-EU Adequacy Decision. The	DPD NL Privacy Policy



	the Netherlands and internationally as part of our contractual agreement.	email address, and commercial invoice/sale s value data for customs.	6(1)(b) UK GDPR). This is necessary to fulfill our contractual agreement with the client to manage their logistics service.		UK government has an adequacy decision for the EU, allowing free data flow.	
Deutsche Post	To deliver parcels internationally as part of our contractual agreement.	Recipient name, address, email address, and commercial invoice/sale s value data for customs.	Performance of a Contract (Article 6(1)(b) UK GDPR). This is necessary to fulfill our contractual agreement with the client to manage their logistics service.	European Union (EU)	UK-EU Adequacy Decision.	Deutsc he Post Privacy Policy
Aus Post	To provide postal services in Australia for our client.	Recipient name, shipping address, mobile number, and email address.	Performance of a Contract (Article 6(1)(b) UK GDPR). This is necessary to fulfill our contractual agreement with the client to manage their logistics service.	Australia	UK IDTA or UK Addendum to the EU SCCs. These agreements provide appropriate safeguards for transferring data outside the UK.	Aus Post Privacy Policy
USPS	To deliver parcels domestically and	Recipient name, shipping address,	Performance of a Contract (Article 6(1)(b) UK	United States (US)	UK IDTA or UK Addendum to the EU SCCs. These	USPS Privacy Policy



	internationally as part of our contractual agreement.	mobile number, and email address.	GDPR). This is necessary to fulfill our contractual agreement with the client to manage their logistics service.		agreements provide appropriate safeguards for transferring data outside the UK.	
UPS	To deliver parcels domestically and internationally as part of our contractual agreement.	Recipient name, shipping address, mobile number, and email address.	Performance of a Contract (Article 6(1)(b) UK GDPR). This is necessary to fulfill our contractual agreement with the client to manage their logistics service.	United States (US)	UK IDTA or UK Addendum to the EU SCCs. These agreements provide appropriate safeguards for transferring data outside the UK.	UPS Privacy Policy
Amazon Web Services (AWS)	To host our platform, databases, and e-commerce services for our clients.	Client data, customer account information, names, shipping addresses, contact numbers, email addresses, browser data, device data, and transactiona I data.	Legitimate Interests (Article 6(1)(f) UK GDPR). We use this data to run our services and protect our systems, which is a normal and expected part of providing our service to clients.	United Kingdom (UK)	N/A (Data remains in the UK)	AWS Privacy Policy
ZenDesk	To manage our customer and support	Client names, email	Legitimate Interests (Article 6(1)(f)	Ireland (EU)	UK-EU Adequacy Decision. The	Zendes <u>k</u> <u>Privacy</u>



	operations.	addresses, and any personal information included in support inquiries; as	UK GDPR). We process this data to provide efficient customer support to		UK government has an adequacy decision for the EU, allowing free data flow.	Policy
		well as customer data including images, names, signatures, contact numbers, email addresses, and shipping addresses.	our clients, a key part of our legitimate business operations.			
Salesforce	To manage our business operations, including customer relationship management, sales, and data reporting.	Client names, email addresses, and any personal information included in support inquiries; as well as customer data including images, names, signatures, contact numbers, email addresses, and shipping	Legitimate Interests (Article 6(1)(f) UK GDPR). We use this data to manage and improve our relationship with our clients and our services, which is a normal and necessary part of our business operations.	United Kingdom (UK)	N/A (Data remains in the UK)	Salesfo rce Privacy Policy



		addresses.				
EasyPost	To provide a shipping API for rate-shopping and label generation for our client.	address, email	Performance of a Contract (Article 6(1)(b) UK GDPR). This is necessary to fulfill our contractual agreement with the client to manage their logistics service.	United States (US)	UK IDTA or UK Addendum to the EU SCCs. These agreements provide appropriate safeguards for transferring data outside the UK.	EasyPo st Privacy Policy
Intersoft	To provide a shipping API for rate-shopping and label generation for our client.	address, email	Performance of a Contract (Article 6(1)(b) UK GDPR). This is necessary to fulfill our contractual agreement with the client to manage their logistics service.	United Kingdom (UK)	N/A (Data remains in the UK)	Intersof t Privacy Policy
Evri	To deliver parcels in the UK and provide tracking notifications as required by our contractual agreement.	Recipient name, address, and contact information.	Performance of a Contract (Article 6(1)(b) UK GDPR). This is necessary to fulfill our contractual agreement with the client to manage their logistics service.	United Kingdom (UK)	N/A (Data remains in the UK)	Evri Privacy Policy



ti n re	racking notifications as	name, address, and contact details for delivery.	of a Contract (Article 6(1)(b) UK GDPR). This is necessary to fulfill our contractual agreement with the client to manage their logistics service.	Kingdom (UK)	remains in the UK)	orce Privacy Policy
Express e	or our client.	commercial invoice/sale s value data	Performance of a Contract (Article 6(1)(b) UK GDPR). This is necessary to fulfill our contractual agreement with the client to manage their logistics service.	United Kingdom (UK)	N/A (Data remains in the UK)	Lombar d Express Privacy Policy
lo fi ti s	ervices to our lient.	commercial invoice/sale s value data	Performance of a Contract (Article 6(1)(b) UK GDPR). This is necessary to fulfill our contractual agreement with the client to manage their logistics service.		UK IDTA or UK Addendum to the EU SCCs. These agreements provide appropriate safeguards for transferring data outside the UK.	XPO Privacy Policy
			service.			



	courier and delivery services in Canada for our client.	commercial invoice/sale s value data	of a Contract (Article 6(1)(b) UK GDPR). This is necessary to fulfill our contractual agreement with the client to manage their logistics service.		Adequacy Decision. The UK government has an adequacy decision for Canada, allowing free data flow.	or Privacy Policy
Google	To provide business tools for collaboration, data storage, and analytics.	Employee and client contact details, email communicat ions, and business-rel ated documents.	Legitimate Interests (Article 6(1)(f) UK GDPR). We use this data to run our services and protect our systems, which is a normal and expected part of providing our service to clients.	United States (US)	UK IDTA or UK Addendum to the EU SCCs. These agreements provide appropriate safeguards for transferring data outside the UK.	Google Privacy Policy
Slack	To provide an internal communication and collaboration platform.	Employee names, email addresses, and any personal data shared in messages or uploaded documents.	Legitimate Interests (Article 6(1)(f) UK GDPR). We use this data to run our services and protect our systems, which is a normal and expected part of providing our service to	United States (US)	UK IDTA or UK Addendum to the EU SCCs. These agreements provide appropriate safeguards for transferring data outside the UK.	Slack Privacy Policy



			clients.			
Seamless.ai	To provide a B2B sales intelligence and data enrichment platform.	Business contact information, including name, email, company, and phone number.	Legitimate Interests (Article 6(1)(f) UK GDPR). We use this data to run our services and protect our systems, which is a normal and expected part of providing our service to clients.	United States (US)	UK IDTA or UK Addendum to the EU SCCs. These agreements provide appropriate safeguards for transferring data outside the UK.	Seamle ss.ai Privacy Policy
RocketReach	To provide a B2B sales intelligence and data enrichment platform.	Business contact information, including name, email, company, and phone number.	Legitimate Interests (Article 6(1)(f) UK GDPR). We use this data to run our services and protect our systems, which is a normal and expected part of providing our service to clients.	United States (US)	UK IDTA or UK Addendum to the EU SCCs. These agreements provide appropriate safeguards for transferring data outside the UK.	Rocket Reach Privacy Policy
SimilarWeb	To provide market intelligence and competitive analysis.	Publicly available business data, including website traffic, user engagement , and marketing	Legitimate Interests (Article 6(1)(f) UK GDPR). We use this data to run our services and protect our systems, which is a	United States (US)	UK IDTA or UK Addendum to the EU SCCs. These agreements provide appropriate safeguards for transferring data outside	Similar Web Privacy Policy



		channel data.	normal and expected part of providing our service to clients.		the UK.	
Natterbox	To provide a cloud-based telephony and contact centre solution.	Employee names, phone numbers, and call recordings.	Legitimate Interests (Article 6(1)(f) UK GDPR). We use this data to run our services and protect our systems, which is a normal and expected part of providing our service to clients.	United Kingdom (UK)	N/A (Data remains in the UK)	Natterb ox Privacy Policy
Gong	To provide a conversation intelligence platform for sales and customer service.	Employee names, email addresses, and transcribed call recordings; as well as a prospect's name, email address, job title, company information, image, and voice recording.	Legitimate Interests (Article 6(1)(f) UK GDPR). We use this data to run our services and protect our systems, which is a normal and expected part of providing our service to clients.	United States (US)	UK IDTA or UK Addendum to the EU SCCs. These agreements provide appropriate safeguards for transferring data outside the UK.	Gong Privacy Policy
Docusign	To provide digital signature and	Signatory name, email address, and	Performance of a Contract (Article	European Union (EU)	UK-EU Adequacy Decision.	Docusi gn Privacy



	document management services.	signature data.	6(1)(b) UK GDPR). This is necessary to fulfill our contractual agreement with the client to manage their logistics service.			Policy
Netsuite (Oracle)	To provide an enterprise resource planning (ERP) system for business management and a mechanism of billing clients for services provided.	Client/empl oyee data, including names, contact details, financial information, and transactiona I records.	Legitimate Interests (Article 6(1)(f) UK GDPR). We use this data to run our services and protect our systems, which is a normal and expected part of providing our service to clients.	United States (US)	UK IDTA or UK Addendum to the EU SCCs. These agreements provide appropriate safeguards for transferring data outside the UK.	Oracle Privacy Policy
Spinify	To provide a sales gamification and data visualisation platform to display performance metrics for individuals.	Employee names, sales performanc e data, and leaderboard s.	Legitimate Interests (Article 6(1)(f) UK GDPR). We use this data to run our services and protect our systems, which is a normal and expected part of providing our service to clients.	United States (US)	UK IDTA or UK Addendum to the EU SCCs. These agreements provide appropriate safeguards for transferring data outside the UK.	Spinify Privacy Policy



AirlT	To provide a telephony management system for the UK facility.	Employee name, extension number and email address.	Performance of a Contract (Article 6(1)(b) UK GDPR). This is necessary to fulfill our contractual agreement with the client to manage their logistics service.	United States (US)	UK IDTA or UK Addendum to the EU SCCs. These agreements provide appropriate safeguards for transferring data outside the UK.	AirIT Privacy Policy
CIPHR	To provide a human resources (HR) management platform.	Employee personal data, including name, address, contact details, payroll, and performanc e records.	Performance of a Contract (Article 6(1)(b) UK GDPR). We process this data to manage our employment contracts and obligations.	United Kingdom (UK)	N/A (Data remains in the UK)	CIPHR Privacy Policy
Vitesse	To provide a financial transaction and payment management platform.	Client financial information and transactiona I data.	Performance of a Contract (Article 6(1)(b) UK GDPR). This is necessary to fulfill our contractual agreement with the client to manage their logistics service.	United Kingdom (UK)	N/A (Data remains in the UK)	Vitesse Privacy Policy
Quicksight	To provide a business intelligence and	Aggregated, client transactiona	Legitimate Interests (Article 6(1)(f)	United States (US)	UK IDTA or UK Addendum to the EU SCCs.	Amazo n QuickSi



	data visualization service.	I data, which may also include end customer information of name, shipping address, contact number, email address and purchase history.	UK GDPR). We use this data to run our services and protect our systems, which is a normal and expected part of providing our service to clients.		These agreements provide appropriate safeguards for transferring data outside the UK.	ght Privacy Policy
Shopworks	To provide a workforce management and scheduling platform.	Employee names, work schedules, pay information and contact details.	Performance of a Contract (Article 6(1)(b) UK GDPR). We process this data to manage employee scheduling and related payroll functions, which is necessary to fulfill our contractual agreement with the client.	United Kingdom (UK)	N/A (Data remains in the UK)	Shopw orks Privacy Policy
Seismic	To provide a sales enablement and content management platform.	Employee names, email addresses, and performanc e data.	Legitimate Interests (Article 6(1)(f) UK GDPR). We use this data to run our services and protect our systems, which is a	United States (US)	UK IDTA or UK Addendum to the EU SCCs. These agreements provide appropriate safeguards for transferring data outside	Seismic Privacy Policy



			normal and expected part of providing our service to clients.		the UK.	
Sedex	To provide a platform for ethical supply chain data management.	Supplier business contact names and addresses.	Legitimate Interests (Article 6(1)(f) UK GDPR). We use this data to run our services and protect our systems, which is a normal and expected part of providing our service to clients.	United Kingdom (UK)	N/A (Data remains in the UK)	Sedex Privacy Policy
Hireful	To provide a recruitment and applicant tracking system.	Candidate personal data, including names, contact details, CVs, and application information.	Performance of a Contract (Article 6(1)(b) UK GDPR). We process this data to manage the recruitment process and fulfil our HR obligations.	United Kingdom (UK)	N/A (Data remains in the UK)	Hireful Privacy Policy
Webex	To provide a video conferencing and collaboration platform.	Participant names, email addresses, and meeting content.	Legitimate Interests (Article 6(1)(f) UK GDPR). We use this data to run our services and protect our systems,	United States (US)	UK IDTA or UK Addendum to the EU SCCs. These agreements provide appropriate safeguards for transferring	Webex Privacy Policy



			which is a normal and expected part of providing our service to clients.		data outside the UK.	
Canva	To provide a graphic design and presentation tool.	User names, email addresses, and any personal data included in designs or documents.	Legitimate Interests (Article 6(1)(f) UK GDPR). We use this data to run our services and protect our systems, which is a normal and expected part of providing our service to clients.	United States (US)	UK IDTA or UK Addendum to the EU SCCs. These agreements provide appropriate safeguards for transferring data outside the UK.	Canva Privacy Policy
Intercom	To provide a customer communication and support platform.	Client name, email address, and communicat ion history.		United States (US)	UK IDTA or UK Addendum to the EU SCCs. These agreements provide appropriate safeguards for transferring data outside the UK.	Interco m Privacy Policy
WhatsApp (Meta)	To provide a business messaging platform for	Recipient name, phone number, and	Legitimate Interests (Article 6(1)(f) UK GDPR).	United States (US)	UK IDTA or UK Addendum to the EU SCCs. These	WhatsA pp Privacy Policy



	customer	communicat ion history.	We use this data to run our services and protect our systems, which is a normal and expected part of providing our service to clients.		agreements provide appropriate safeguards for transferring data outside the UK.	
Youcanbook. me	To provide a scheduling and booking management platform.	Recipient names, email addresses, and meeting information.	Legitimate Interests (Article 6(1)(f) UK GDPR). We use this data to run our services and protect our systems, which is a normal and expected part of providing our service to clients.	United States (US)	UK IDTA or UK Addendum to the EU SCCs. These agreements provide appropriate safeguards for transferring data outside the UK.	Youcan book.m e Privacy Policy
Taxually	To provide VAT and tax compliance services.	Client business and financial information.	Performance of a Contract (Article 6(1)(b) UK GDPR). This is necessary to fulfill our contractual agreement with the client to manage their tax compliance.	United Kingdom (UK)	N/A (Data remains in the UK)	Taxually Privacy Policy
Avalara	To provide	Client	Performance	United	UK IDTA or UK	Avalara



	automated tax compliance solutions for business.	business information, including tax IDs, product codes, and transactiona I data.	of a Contract (Article 6(1)(b) UK GDPR). This is necessary to fulfill our contractual agreement with the client to manage their tax compliance.	States (US)	Addendum to the EU SCCs. These agreements provide appropriate safeguards for transferring data outside the UK.	Privacy Policy
TaxDesk	To provide tax consulting and compliance services.	Client business and financial information, including transactiona I data.	Performance of a Contract (Article 6(1)(b) UK GDPR). This is necessary to fulfill our contractual agreement with the client to manage their tax compliance.	United Kingdom (UK)	N/A (Data remains in the UK)	TaxDes k Privacy Policy
Sendcloud	To provide a shipping automation platform for e-commerce.	Recipient name, address, email address, and commercial invoice/sale s value data for customs.	Performance of a Contract (Article 6(1)(b) UK GDPR). This is necessary to fulfill our contractual agreement with the client to manage their logistics service.	European Union (EU)	UK-EU Adequacy Decision. The UK government has an adequacy decision for the EU, allowing free data flow.	Sendol oud Privacy Policy
HMRC	To manage tax payments and	Client/empl oyee data,	Legal Obligation	United Kingdom	N/A (Data remains in the	HMRC Privacy



	government obligations.	including names, contact details, financial information, and tax records.	(Article 6(1)(c) UK GDPR). This is necessary to comply with the legal obligations we have as a business, including tax reporting and payment.	(UK)	UK)	Policy
Skal	To manage organic certification and related audits.	Client business information, including names, addresses, and production data.	Performance of a Contract (Article 6(1)(b) UK GDPR). This is necessary to fulfill our contractual agreement with the client to manage their logistics service.	Netherland s (EU)	UK-EU Adequacy Decision.	Skal Privacy Policy
Soil Association	To manage organic and ethical certification.	Client business information, including names, addresses, and production data.	Performance of a Contract (Article 6(1)(b) UK GDPR). This is necessary to fulfill our contractual agreement with the client to manage their logistics service.	United Kingdom (UK)	N/A (Data remains in the UK)	Soil Associa tion Privacy Policy
Dentsu Tracking	To manage a track & trace system for	Client business information,	Legal Obligation (Article	Switzerlan d (CH)	UK-Switzerland Adequacy Decision. The	Dentsu Trackin g



	products on behalf of the government, including supply chain and tax compliance.	including tax IDs, product data, and shipment details.	6(1)(c) UK GDPR). This processing is necessary to comply with the legal requirements of the UK's tobacco track & trace system, which is a statutory obligation.		UK government has an adequacy decision for Switzerland, allowing free data flow.	Privacy Policy
WordPress	To provide content management systems and website hosting for process documentation.	comments,	Legitimate Interests (Article 6(1)(f) UK GDPR). We use this data to run our services and protect our systems, which is a normal and expected part of providing our service to clients.	United Kingdom (UK)	N/A (Data remains in the UK)	WordPr ess Privacy Policy
Notion	To provide a business workspace for collaboration, project management, and internal knowledge.	Employee and client names, email addresses, and any personal data included in documents or notes.	Legitimate Interests (Article 6(1)(f) UK GDPR). We use this data to run our services and protect our systems, which is a normal and expected part of providing our	European Union (EU)	UK-EU Adequacy Decision.	Notion Privacy Policy



			service to clients.			
Trello	To provide a project management and collaboration platform.	Employee and client names, email addresses, and any personal data included in tasks or boards.	Legitimate Interests (Article 6(1)(f) UK GDPR). We use this data to run our services and protect our systems, which is a normal and expected part of providing our service to clients.	United States (US)	UK IDTA or UK Addendum to the EU SCCs. These agreements provide appropriate safeguards for transferring data outside the UK.	Trello Privacy Policy
Trust Keith	To provide a data protection and compliance management platform.	Client business information, including names and email addresses, to manage compliance projects.	Performance of a Contract (Article 6(1)(b) UK GDPR). This is necessary to fulfill our contractual agreement with the client to manage their logistics service.	United Kingdom (UK)	N/A (Data remains in the UK)	Irust Keith Privacy Policy
Staffbase	To provide an internal communication platform for employee engagement.	Employee names, email addresses, and internal communicat ions.	Legitimate Interests (Article 6(1)(f) UK GDPR). We use this data to run our services and protect our systems, which is a normal and	European Union (EU)	UK-EU Adequacy Decision.	Staffba se Privacy Policy



			expected part of providing our service to clients.			
HV Select	To provide a telephony and contact center solution.	Employee names, phone numbers, and call recordings.	Legitimate Interests (Article 6(1)(f) UK GDPR). We use this data to run our services and protect our systems, which is a normal and expected part of providing our service to clients.	United Kingdom (UK)	N/A (Data remains in the UK)	HV Select Privacy Policy
iCallSuite	To provide a call management and analytics platform.	Employee names, phone numbers, and call data.	Legitimate Interests (Article 6(1)(f) UK GDPR). We use this data to run our services and protect our systems, which is a normal and expected part of providing our service to clients.	United Kingdom (UK)	N/A (Data remains in the UK)	iCallSui te Privacy Policy
Suprema Biometric	To provide access control and time & attendance solutions.	Employee biometric data (fingerprints, facial recognition)	Legitimate Interests (Article 6(1)(f) UK GDPR). We use this data to run	United States (US)	UK IDTA or UK Addendum to the EU SCCs. These agreements provide	Suprem a Privacy Policy



		and names.	our services and protect our systems, which is a normal and expected part of providing our service to clients.		appropriate safeguards for transferring data outside the UK.	
HikVision	To provide CCTV and video surveillance solutions.	Images and video recordings of individuals on our premises.	Legitimate Interests (Article 6(1)(f) UK GDPR). We use this data to run our services and protect our systems, which is a normal and expected part of providing our service to clients.	United Kingdom (UK)	N/A (Data remains in the UK)	HikVisio n Privacy Policy
EagleEye	To provide cloud-based video surveillance.	Images and video recordings of individuals on our premises.	Legitimate Interests (Article 6(1)(f) UK GDPR). We use this data to run our services and protect our systems, which is a normal and expected part of providing our service to clients.	United Kingdom (UK)	N/A (Data remains in the UK)	EagleEy e Privacy Policy
Lucid Chart/	To provide a	User names,	Legitimate	United	UK IDTA or UK	Lucid



Lucid Spark	visual collaboration and diagramming platform.	email addresses, and any personal data included in diagrams or documents.	Interests (Article 6(1)(f) UK GDPR). We use this data to run our services and protect our systems, which is a normal and expected part of providing our service to clients.	States (US)	Addendum to the EU SCCs. These agreements provide appropriate safeguards for transferring data outside the UK.	Privacy Policy
Jira	To provide a project management and issue tracking platform.	Employee names, email addresses, and any personal data included in tasks or projects.	Legitimate Interests (Article 6(1)(f) UK GDPR). We use this data to run our services and protect our systems, which is a normal and expected part of providing our service to clients.	United States (US)	UK IDTA or UK Addendum to the EU SCCs. These agreements provide appropriate safeguards for transferring data outside the UK.	Jira Privacy Policy
Miro	To provide a visual collaboration and online whiteboard platform.	User names, email addresses, and any personal data included in boards or documents.	Legitimate Interests (Article 6(1)(f) UK GDPR). We use this data to run our services and protect our systems, which is a normal and expected part of	United States (US)	UK IDTA or UK Addendum to the EU SCCs. These agreements provide appropriate safeguards for transferring data outside the UK.	Miro Privacy Policy



			providing our service to clients.			
EU Commission (VIES)	To verify VAT registration numbers for EU business partners.	Client business information and VAT registration numbers.	Legal Obligation (Article 6(1)(c) UK GDPR). This is necessary to comply with legal obligations to verify the VAT status of our EU clients for tax purposes.	European Union (EU)	UK-EU Adequacy Decision.	EU Commi ssion Privacy Notice
Companies House (gov.uk)	To manage statutory filings and provide corporate data.	Client business information, including company directors, shareholder s, and addresses.	Legal Obligation (Article 6(1)(c) UK GDPR). We process this data to comply with our statutory and legal obligations as a company in the UK.	United Kingdom (UK)	N/A (Data remains in the UK)	Compa nies House Privacy Policy
Hexnode	To provide Unified Endpoint Management (UEM) services.	Employee names, device information, and activity logs.	Legitimate Interests (Article 6(1)(f) UK GDPR). We use this data to run our services and protect our systems, which is a normal and expected part of providing our	United States (US)	UK IDTA or UK Addendum to the EU SCCs. These agreements provide appropriate safeguards for transferring data outside the UK.	Hexnod e Privacy Policy



			service to clients.			
GoodAccess	To provide a Secure Access Service Edge (SASE) platform.	Employee names, device IP addresses, and access logs.	Legitimate Interests (Article 6(1)(f) UK GDPR). We use this data to run our services and protect our systems, which is a normal and expected part of providing our service to clients.	European Union (EU)	UK-EU Adequacy Decision.	GoodA ccess Privacy Policy
DataDog	To provide a cloud-based monitoring and analytics platform.	Aggregated, non-identifi able usage data and technical logs.	Legitimate Interests (Article 6(1)(f) UK GDPR). We use this data to run our services and protect our systems, which is a normal and expected part of providing our service to clients.	United States (US)	UK IDTA or UK Addendum to the EU SCCs. These agreements provide appropriate safeguards for transferring data outside the UK.	DataDo g Privacy Policy
Keeplt	To provide a cloud data protection and archiving platform.	Employee and client data, including emails, documents, and files.	Legitimate Interests (Article 6(1)(f) UK GDPR). We use this data to run our services and protect our systems,	Denmark (EU)	UK-EU Adequacy Decision.	Keeplt Privacy Policy



			which is a normal and expected part of providing our service to clients.			
BF Global Logistics (Netherlands)	To provide logistics and fulfilment services as part of our contractual agreement.	Recipient name, address, email address, and commercial invoice/sale s value data for customs.	Performance of a Contract (Article 6(1)(b) UK GDPR). This is necessary to fulfill our contractual agreement with the client to manage their logistics service.	European Union (EU)	UK-EU Adequacy Decision. The UK government has an adequacy decision for the EU, allowing free data flow.	BE Global Logistic s Privacy Policy
Global Logistics and Fulfilment Inc. (Las Vegas)	To provide logistics and fulfilment services as part of our contractual agreement.	Recipient name, address, email address, and commercial invoice/sale s value data for customs.	Performance of a Contract (Article 6(1)(b) UK GDPR). This is necessary to fulfill our contractual agreement with the client to manage their logistics service.	United States (US)	UK International Data Transfer Agreement (IDTA) or UK Addendum to the EU Standard Contractual Clauses (SCCs). These agreements provide appropriate safeguards for transferring data outside the UK.	Global Logistic s and Fulfilme nt Inc. Privacy Policy
Specialised Logistics Australia (Brisbane)	To provide postal services in Australia for our client.	Recipient name, shipping address, mobile	Performance of a Contract (Article 6(1)(b) UK GDPR). This is	Australia (AUS)	UK IDTA or UK Addendum to the EU SCCs. These agreements	Speciali sed Logistic s Australi



		number, and email address.	necessary to fulfill our contractual agreement with the client to manage their logistics service.		provide appropriate safeguards for transferring data outside the UK.	a Privacy Policy
DWF Logistics (Toronto)	To provide logistics and fulfilment services as part of our contractual agreement.	Recipient name, address, email address, and commercial invoice/sale s value data for customs.	Performance of a Contract (Article 6(1)(b) UK GDPR). This is necessary to fulfill our contractual agreement with the client to manage their logistics service.	Canada (CA)	UK-Canada Adequacy Decision. The UK government has an adequacy decision for Canada, allowing free data flow.	DWF Logistic S Privacy Policy
Omnipack (Gorzow Wlkp.)	To provide logistics and fulfilment services as part of our contractual agreement.	commercial invoice/sale s value data	Performance of a Contract (Article 6(1)(b) UK GDPR). This is necessary to fulfill our contractual agreement with the client to manage their logistics service.	European Union (EU)	UK-EU Adequacy Decision. The UK government has an adequacy decision for the EU, allowing free data flow.	Omnipa ck Privacy Policy
Optimo Marketing	To provide a marketing automation platform and campaign services.	Business contact information, including name, email, company,	Legitimate Interests (Article 6(1)(f) UK GDPR). We use this service to	United Kingdom (UK)	N/A (Data remains in the UK)	Optimo Marketin g Privacy Policy



		metadata and marketing preferences.	manage and execute our marketing communicati ons to business contacts, which is a necessary and legitimate part of our business.			
Cloud Orca	To provide Salesforce implementation , support, and consulting services.	Client business information, including names, email addresses, and any data related to their use of Salesforce.	Performance of a Contract (Article 6(1)(b) UK GDPR). We process this data to fulfill our contractual agreement to provide Salesforce-re lated services to the client.	United Kingdom (UK)	N/A (Data remains in the UK)	Cloud Orca Privacy Policy